

Customer Service and Transformation Scrutiny Committee

Work Programme – 2016 - 2017

Date of Meeting	Items	Lead Officer	Notes
23rd May 2016, 10.00 am	<ul style="list-style-type: none"> • Quarter 4 Performance Monitoring • Scrutiny reviews 2016/17 – selection and scoping exercise 	<p>Jane Foley – JAD – Customer Service & Improvement</p> <p>Claire Millington, Scrutiny Officer</p>	
27th June 2016, 10.00 am	<ul style="list-style-type: none"> • 		
25th July 2016, 10.00 am	<ul style="list-style-type: none"> • Quarter 1 Performance Monitoring 		
19th September 2016, 10.00 am			
17th October 2016, 10.00 am	<ul style="list-style-type: none"> • 		
14th November 2016, 10.00 am	<ul style="list-style-type: none"> • Quarter 2 Performance Monitoring 		
12th December 2016, 10.00 am	<ul style="list-style-type: none"> • 		

16th January 2017, 10.00 am	•		
13th February 2017, 10.00 am	• Quarter 3 Performance Monitoring		
13th March 2017, 10.00 am	•		
18th April 2017, 10.00 am	•		
15th May 2017, 10.00 am	• Quarter 4 Performance Monitoring		

Customer Service & Transformation Scrutiny Committee Membership

Councillors; -